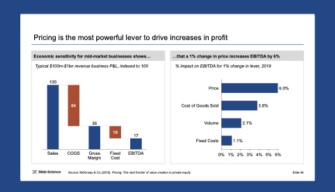


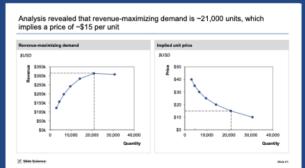
Business Strategy & Consulting Toolkit

An always-updated repository of project-ready slides, tools and frameworks to deliver strategy projects faster, cheaper, and higher-quality.

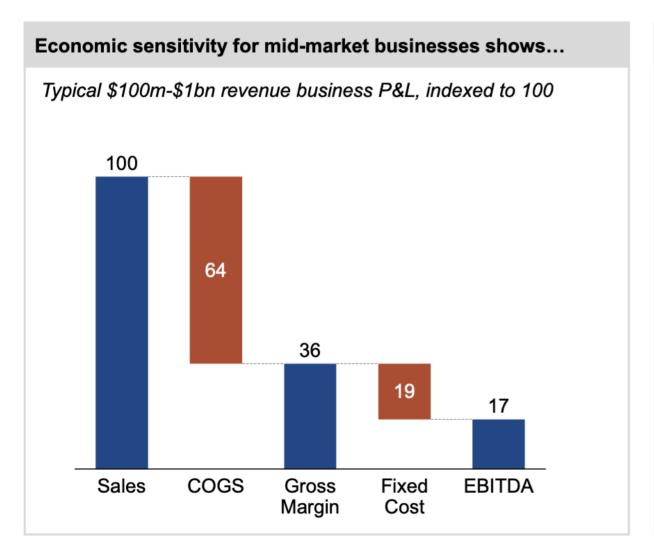


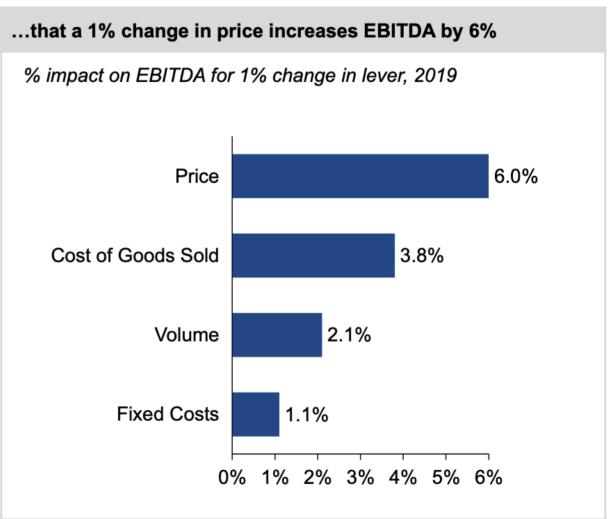




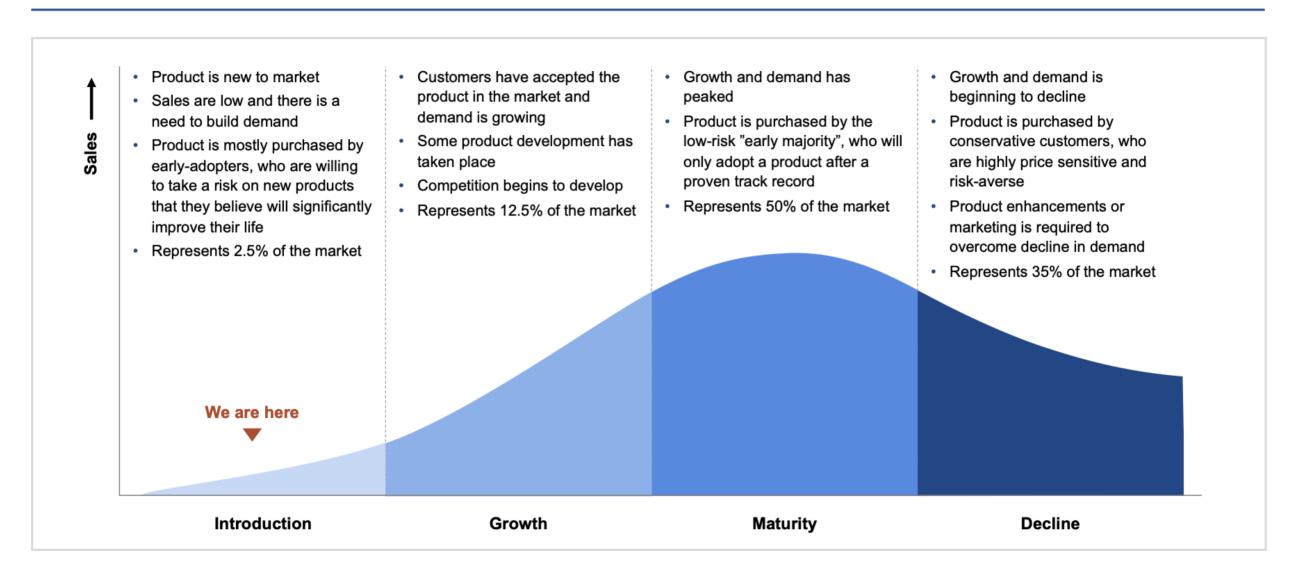


Industry research shows that pricing is the most powerful lever to drive increases in profit

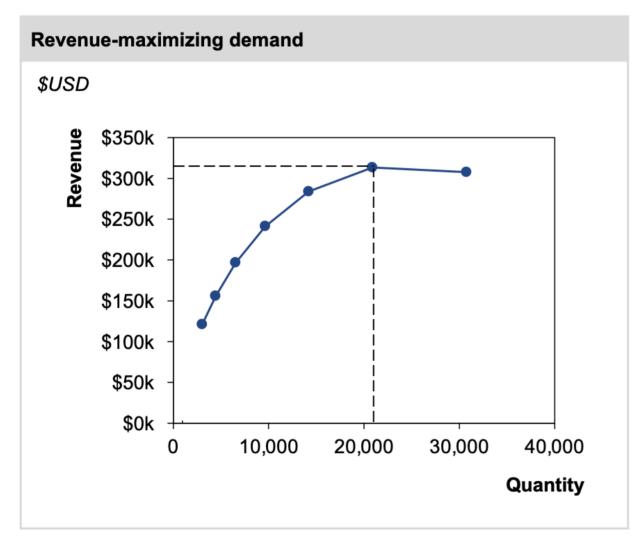


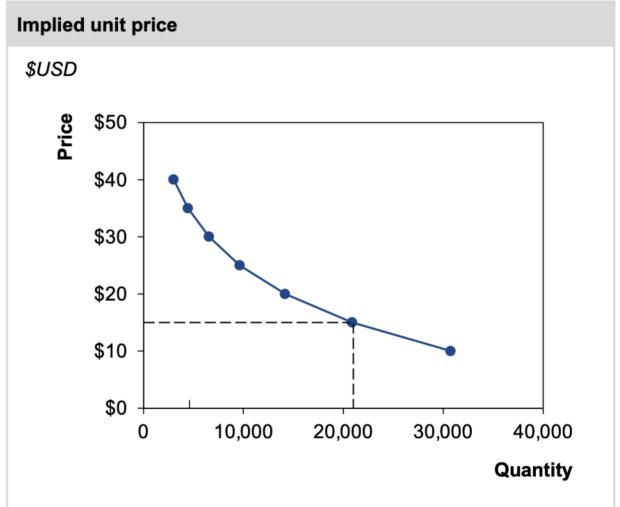


The product will be early in its maturity curve, so our priority is to generate demand quickly



Analysis revealed that revenue-maximizing demand is ~21,000 units, which implies a price of ~\$15 per unit





We must pick a market "frame of reference" that makes the value obvious to our target customers

1. Head-to-Head

What is it?

Position to win in an existing market

When should we use it?

- We are already a leader in the market
- There is no market leader established
- A market shift has enabled us to compete with the market leader

How to use this frame of reference

- Determine whether market category exists in the mind of customers
- Determine whether we can compete with the market leader and/or other new competitors

2. Big Fish, Small Pond

What is it?

 Target a sub-segment that is underserved by existing competitors

When should we use it?

- There is a clear market leader
- There is a clearly definable segment of customers with unmet needs

How to use this frame of reference

- Determine whether our product meets the needs of this unmet customer segment
- Determine how we would respond if the market leader started competing

3. Create New Game

What is it?

 Create a new market and position to win

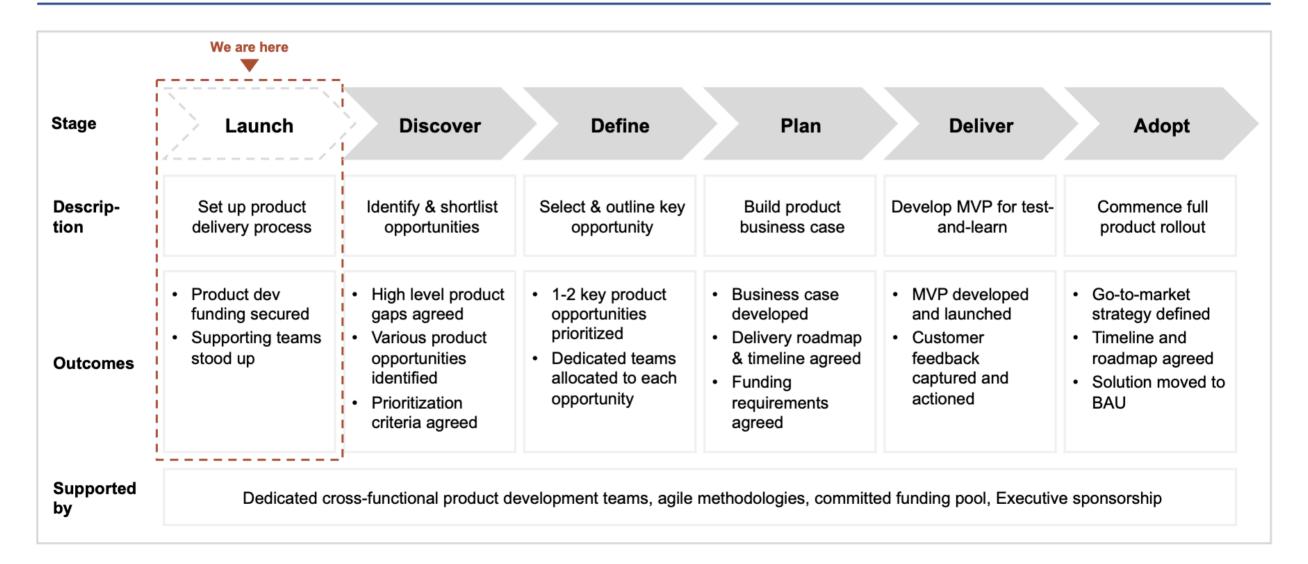
When should we use it?

- When there is a new paradigm shift in the market (e.g. new technology)
- Only use as a last resort

How to use this frame of reference

- Articulate to customers why the new category should exist and how it is different
- Position ourselves as the leader within this new category

Product development follows a 6-stage process; we are currently in the "launch" phase



We will deliver products using cross-functional squads that are supported by other functions

Cross-Functional Teams

Squad 1

- Product Manger
- Tech Lead
- Frontend Engineers
- Backend Engineers
- UX Designer
- QA Lead

Squad 2

- Product Manger
- Tech Lead
- Frontend Engineers
- Backend Engineers
- UX Designer
- QA Lead

Squad 3

- Product Manger
- Tech Lead
- Frontend Engineers
- Backend Engineers
- UX Designer
- QA Lead

Squad 4

- Product Manger
- Tech Lead
- Frontend Engineers
- Backend Engineers
- UX Designer
- QA Lead

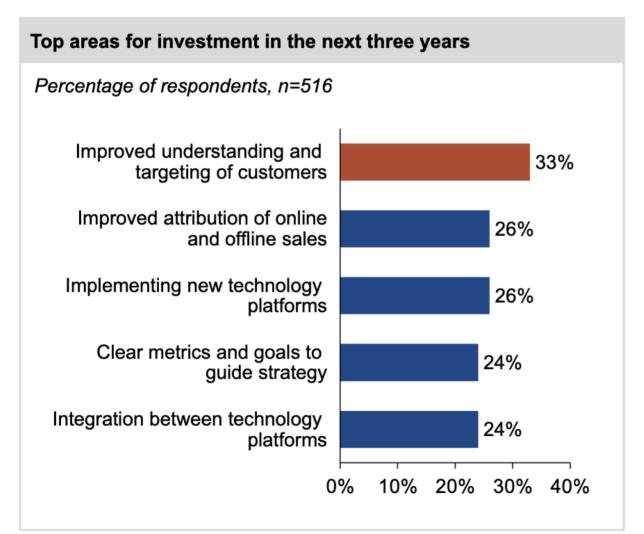
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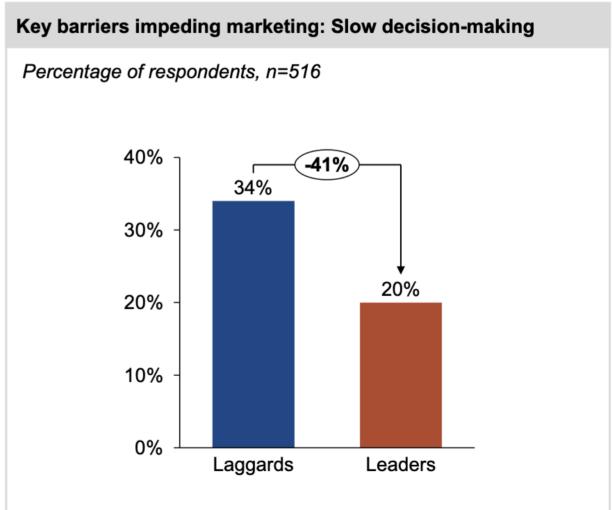
Infrastructure & Security

Risk & Compliance

Commercial, Sales & Marketing

Leading marketing organizations use data to improve their understanding of their customers and make quick, iterative decisions





We have designed a consistent "elevator pitch" to more effectively convert new leads

	Focus areas	Description
	1. WHO are the decision makers?	Identify the economic buyer and the champion that will drive the decision
How do we talk about our product? ? How do we position to convert leads?	2. WHAT is important to them?	Understand important metrics and criteria to tailor your solution to drive buyer value
	3. WHERE is the pain?	Pain accelerates decisions understand, sympathize and provide solutions to the pain
	4. WHY your solution?	Personalize the differentiation and value proposition of your solution vs. competitors
	5. WHEN is the decision?	Understand and outline the steps in the buyer's decision process
	6. HOW is the decision made?	Do the work, build the decision artifacts for those managing the decision process

Modern and effective marketing is dependent on high-quality data and strong analytics expertise

Marketing strategy & insights

- X Limited insights and lagging indicators
- Marketing strategy is informed by insights that are captured from various sources and sythesized

Creative & content

- X Periodic, intuitiondriven campaigns
- "Always on"

 campaigns that are
 constantly refined
 based on latest data
 and insights

Media & channel activation

- X Siloed channelactivation plans
- Rapidly iterate channels and touchpoints, based on customer lifecycle and external events

Customer experience & personalization

- X Single offer for all customer segments
- An experience that is personalized based on the data and behavior of customers

Measurement & marketing ROI

- X Limited ability to measure impact
- Measurement of marketing spend and ROI on an ongoing basis, to inform all elements of the marketing strategy

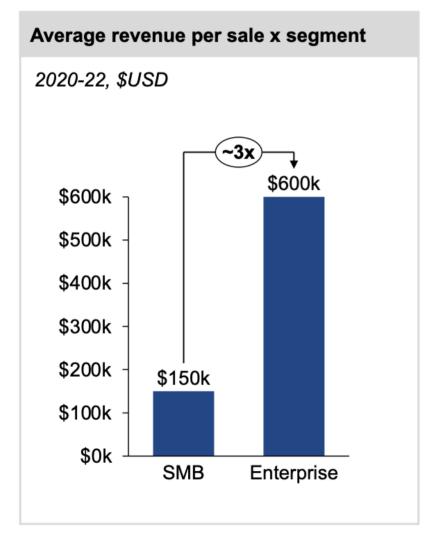
Marketing enablers

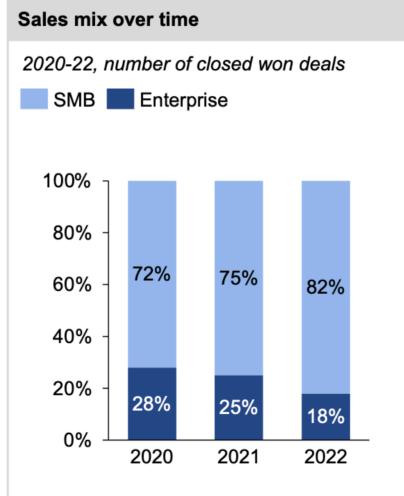
Organization design & culture

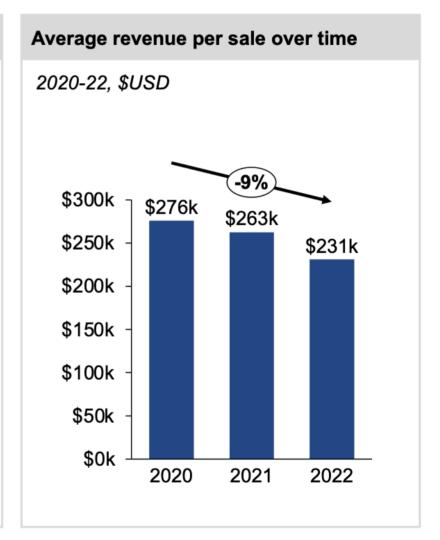
Processes & ways of working

Talent & agency management Data & technology

Average revenue per sale has fallen due a smaller proportion of closed won deals coming from enterprise customers

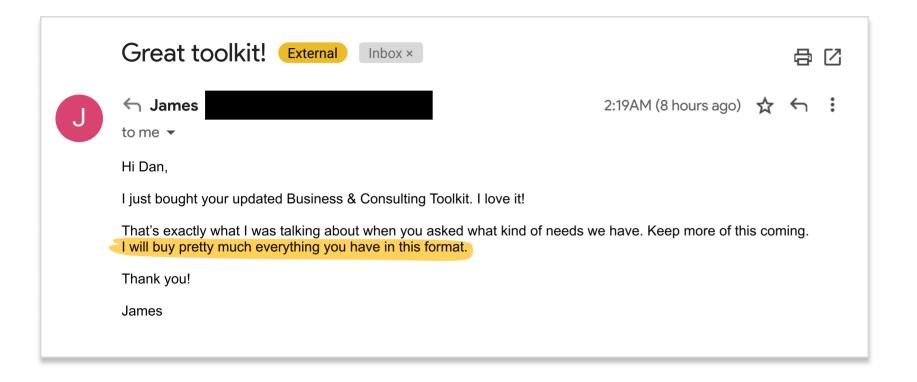






Project funding requests must be accompanied by a business case and requires Divisional CEO approval or higher

	Seed Funding	Project Funding
Description	 Small projects that are test the feasibility of a larger- scale project Project length: <3 months 	 Division-wide or organizational-wide projects Project length >3 months, often requiring multiple stages High risk or high visibility projects
Funding	Requires <\$10m total funding	 Requires >\$10m of total funding Central or cross-Divisional funding required (i.e., not from a single Division)
Supporting Documents	Full business case not required	 Full financial business case Risk assessment Change management plan IT implementation plan (if required)
Approval Authority	Divisional CEO or other Group Executive	 >\$50m Board approval \$30-50m CEO approval \$10-30m Divisional CEO approval





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